Nidhi Sharma

Mumbai, Maharashtra, 8655585951

nidhitksharma1991@gmail.com

Professional Objectives

I am looking forward for a career in an organization that offers me challenges, varying exposures and scope for technical innovations and opportunities to learn and enhance my skills.

Experience

Wipro Technologies, Mumbai

July 2014- Present

Hands-on experience in SQL Server Database Administration in 24*7 Production (Banking) Support environment.

Technical Skills

Databases:	MS SQL Server 2016/2014/2012/2008/2008R2/2005/2000
Programming:	C, C++ & SQL, Unix basic concepts
DBA:	Database administration of MS SQL Server 2016,2014,2012,2008,2008R2
Operating System:	Windows 2016/2012/2010/2008/2003/2000/XP,Advanced Server, NT & Windows 9x
Other Software:	Windows 2016/2012/2010/2008/2003/2000/XP,Advanced Server, NT & Windows 9x
Tools:	Query Analyser, SSMS, Profiler, CA Ticketing Tool, SQLInisght Monitoring Tool, Cyberark, PUPM, PSSDIAG etc

Education

2018, Vellore Institute of Technology, M.Tech (Integrated) in Information Technology

2014, Govt. Holkar Science College, M.Sc in Biotechnology

Achievements

- Awarded as "BEST NEW RECRUIT" for outstanding performance from HDFC Bank Client.
- Awarded as "BEST TECHNICAL EMPLOYEE" for outstanding performance from HDFC Bank Client.

Professional Summary

Nidhi Sharma

Mumbai, Maharashtra, 8655585951
nidhitksharma1991@gmail.com

- Managing around 300+ servers and 2500 databases with sizes from 1GB to 5TB.
- Good experience with SQL server 2016,2014, 2012, 2008 R2, 2008 and 2005 Installations, Configurations, Migrations and maintenance.
- Hands on Experience in applying the Service packs and Cumulative updates for servers.
- Good experience on creating and applying db best practices for a db.
- Experience in implementing SQL Server security and Object permissions like maintaining creation of users, configuring permissions and assigning roles to users.
- Reviewing SQL Server and SQL Server Agent Error Logs.
- Resolving the Disk space issues and finding the root cause and permanent fixes.
- Verifying and resolving the SQL Server Blocking issues and Finding and fixing the root cause
- Expertise in Maintenance of databases, Performance Tuning and Troubleshooting.
- Extensive experience in Creating and Administering the SQL Server Databases like data and log file placements and managing the growth parameters and database options.
- Protecting the databases by taking different kinds of Backups such as Full, Differential, and Transactional log backups.
- Good experience with implementing and Troubleshooting High Availability of database servers using, LogShipping, Database Mirroring, AlwaysOn setup.
- Establishing daily/weekly maintenance plans such as Integrity check, Rebuilding indexes, Update statistics and monthly maintenance plans such as clean up history etc. to run the databases efficiently.
- Involved in Database logshipping/Mirroring fail-over and failback (drills at least twice in month) process.
- Experience in using Performance Monitor, SQL Profiler and optimizing the queries, tracing long running queries and deadlocks.
- Proven record of task achievement, multi-tasking, excellent communication, and analytical skills.
- Ability to work well in high-pressure situations at Client side and develop solutions for various customer needs.
- Ability to effectively multitask, meet deadlines, quickly adapt to different project environments and ability to work with different team sizes across geographical locations.
- Having very good knowledge on ITIL practices like Incident Management, Change and problem management.
- Provided support on 24x7 shift rotation basis and monitor trouble ticket queues to attend user and customer calls.
- Working on Incident management, Incident trend analysis, Incident reduction, Configuration Management.
- Documented the Standard Operating Procedures and providing Plan of Action (POA) to users.
- Solution oriented leadership qualities with pro-active approach to problems.

Project Summary

Nidhi Sharma

Mumbai, Maharashtra, 8655585951

nidhitksharma1991@gmail.com

Title	MS SQL Database Administrator L2
Client	HDFC Bank, Mumbai
Duration	August2014 to Present

HDFC Bank Limited is an Indian banking and financial services company headquartered in Mumbai, Maharashtra. Incorporated in 1994, it is the fifth largest bank in India as measured by assets. It is the largest private sector bank in India by market capitalization as of February 2014. HDFC Bank provides all banking and finance related Services to its customers. Bank ensures quality and reliable online services to its customers.

Environment/Technology: MS SQL Server, Windows Server

Overview:

- SQL Database Administrator handling MS SQL Server 2008, 2008 R2, 2012, 2014 and 2016
- Databases associated with a wide variety of business applications.

Responsibilities:

- Checking the daily logged tickets and working on them as per the priority.
- Installation for all SQL Server versions from 2000 to 2016 with the latest Service Pack and CUs .
- Monitoring jobs troubleshoot DB level incidents and addressing the alerts.
- Resolving the connectivity issues on the databases.
- Manage Backup for all 2000, 2005 and 2008 till 2016 SQL Servers / create Database Backup Plan.
- Resolve database performance issues, database capacity issues, and trouble shoot database issues.
- Interact with client for identifying new requirements and analyse the requirements to translate into DB configuration
- Perform Database migration as well as version up-gradation activity.
- Perform database review, baselining and give recommendation to users about the best practices need to implement.
- Monitoring SQL server performance using Activity Monitor to find the long running queries.
- Moving the database files by using attach and detach according to the space available on disk.
- Configured SQL Server Always-On feature on SQL Server.
- Having hands on Failover and Failback of Always on Configuration.
- Configuration and Maintain sync between Mirroring and Log-shipping.
- Troubleshooting the out of sync issues on the databases.
- Perform System and User Db File Movement activities.
- Configured MDW feature on DB Server.
- Configured Query Store Feature on the databases.
- Configured TDE on UAT servers.
- Perform DR-Drill activities for major applications .

Nidhi Sharma

Mumbai, Maharashtra, 8655585951

nidhitksharma1991@gmail.com

Declaration

I hereby declare that the information furnished above is true to be the best of knowledge.

Place: Mumbai   Nidhi Sharma